Assistants and the number of letters/ representations written by the MPs regarding absorption of service of CISF persons to IOC; and

(c) whether any action is being taken in the matter, if so, the details thereof and by when these persons would be absorbed and if not, the reasons therefor?

THE MINISTER OF STATE IN PETTROLEUM AND NATURAL GAS (SHRI SANTOSH KUMAR GANG-WAR): (a) During the last 9 years, 13 CISF personnel have been taken on deputation in IOC for varying periods. None of the CISF personnel has been absorbed in IOC during the last three years.

(b) and (c) Two CISF persons were on deputation in IOC during the last 9 years as Vigilance Assistants. References for absorption in IOC were received in respect of one of them. Since such absorption of CISF staff members is beyond the established corporate policy of IOC, both the officials have been repatriated.

Non-Delivery of Refill LPG Cylinders

970. SHRI RAJ NATH SINGH: Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

(a) whether Government are aware of several complaints being made by the consumers registered with the Kamla Gas Service, Nehru Nagar, Ghaziabad, regarding non-delivery and late delivery of refill cylinders to consumers at their homes and also regarding inhuman and disgusting behaviour of the staff of the gas agency; and

(b) if so, what action Government propose to take against the said gas agency to ensure timely home delivery of refills and for maintaining humane behaviour on the part of staff of the agency?

THE MINISTRY OF STATE IN THE MINISTRY OF PETROLEUM AND NATURAL GAS (SANTOSH KUMAR GANGWAR): (a) Yes, Sir. Two complaints against M/s Kamla Gas Service, Nehru Nagar, Ghaziabad regarding nondelivery and late delivery of refill cylinders to consumers have been received. Both the complaints were resolved to the satisfaction of the complainants. There was no complaint on "inhuman and disgusting" behaviour of the staff of M/s Kamla Gas Service.

(b) A dedicated LPG Sales Officer has been posted w.e.f. 1.12.97 to monitor personally the refill deliveries of M/s Kamla Gas Service. Consequently all complaints stand-resolved. The Sales Officer has also imparted training to the staff of the distributor for extending courteous behaviour to consumers.

मधुबनी में झंझरपुर में पेट्रोल पम्प

971.**श्री राम देव भंडारी**: क्या पेट्रोलियम और प्राकृतिक गैस मंत्री 21 नवम्बर,1997 को राज्य सभा में अतारांकित प्रश्न 392 के दिए गए उत्तर को देखेंगे और यह बताने की कृपा करेंगे कि:

(क) क्या मधुबनी के झंझरपुर पेट्रोल पम्प से बिक्री तब से प्रारम्भ कर दी गई हैं;

(ख) क्या इस अवसर पर स्थानीय निवासी राज्य-सभा सदस्य को आमंत्रित नहीं करके कुछ अन्य महत्वपूर्ण व्यक्तियों को बुलाया गया था;

(ग) क्या बिक्री केन्द्र को चलाने के लिए निजी व्यक्तियों को लगाया गया है और रसीदें भी किसी अन्य पेट्रोल पम्प को दी जा रही है;और

(घ) यदि हां,तो तत्संबंधी ब्यौरा क्या हैं ?

पेट्रोलियम और प्राकृतिक गैस मंत्रालय में राज्य मंत्री (श्री संतोष कुमार गंगवार): (क) जी,हां।

(ख) संबंधित तेल कंपनी द्वारा यह सूचित किया गया है कि न तो किसी अति महत्वपूर्ण व्यक्ति को आमंत्रित किया गया था और न कोई अति महत्वपूर्ण व्यक्ति खुदरा बिक्री केन्द्र पर बिक्री के आरम्भ के समय उपस्थित था।

(ग) और(घ) तेल कम्पनियों की वर्तमान नीति के अनुसार डीजर चयन बोर्ड द्वारा नियमित डीलर के चयन तक डीलरशिप कंपनी के एक वर्तमान डीलर को पूर्णत: अस्थायी और तदर्थ आधार पर आंबटित कर दी गई है। इस प्रकार निजी व्यक्ति को यह खुदरा बिक्री केन्द्र आबंटित नहीं किया गया है।